0	Case 5:23-cv-01047-JGB-SP Document 36	Filed 09/25/23	Page 1 of 10	Page ID #:283
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8	UNITED STATES			
9	CENTRAL DISTRIC	CT OF CALIF	ORNIA	
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11	JACQUELINE PALMER; HEATHER	Case No. :	5:23-cv-01047	7-JGB-SP
12	LEWIS; and RODOLFO JARAVATA HANSON,	AMENDE	D COMPLA	INT FOR
13			ARATORY	
14	Plaintiffs,	INJU	NCTIVE RE	
15	v. }			
16	ROB BONTA, in his official capacity			
17 19	as Attorney General of California;			
18 19	KRISTINA LAWSON, in her official capacity as President of the Medical			
20	Board of California; and LORETTA			
20 21	MELBY, in her official capacity as Executive Officer of the California			
22	Board of Registered Nursing;			
23	Defendants.			
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	-1		mended Complai 3-cv-01047-JGB-	

INTRODUCTION

1. Sarah Erny, who is not party to this case, holds a Doctorate in Nursing Practice (DNP), the highest advanced degree in nursing. On her website, she truthfully used the title "Dr.," while also identifying herself as a nurse practitioner. Because of that truthful disclosure, she was fined over \$20,000 and subjected to administrative actions to revoke her nursing and nurse practitioner licenses in California. These actions were undertaken despite no allegation that a patient or potential patient believed Dr. Erny was a physician. Nor was there any allegation that an individual was harmed by her truthful use of the title "Dr." Because of these recent actions against Dr. Erny, Plaintiffs here fear that their truthful use of "Dr." would be similarly punished.

2. Defendants are California state officials charged with enforcing a law that criminalizes the truthful use of the title "Dr." by any healthcare professional who is not a licensed physician or surgeon. That means veterinarians, dentists, pharmacists, physical therapists, and nurse practitioners are subject to severe penalties if they truthfully refer to themselves as "doctor." This is true even where the doctor specifies the specific profession in which he or she has obtained his or her doctorate degree. The statute that mandates this regime goes far beyond patient protection and violates the First Amendment right of doctors to truthfully describe themselves and their credentials.

3. California has appropriated a common title used by a variety of educated professionals and reserved it for legal use by only a select group of professionals—licensed physicians and surgeons. Plaintiffs here are all experienced and accomplished advanced nurse practitioners who have earned doctorate degrees. Nevertheless, they are vulnerable to criminal and administrative action by the state, just like Dr. Erny. Under the First Amendment to the United States Constitution, professionals may speak truthfully about their titles without the threat of fines, loss

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of license, and other regulatory action to strip them of their livelihoods. This case seeks to vindicate those constitutional rights.

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JURISDICTION AND VENUE

4. This action arises under the First and Fourteenth Amendments to the United States Constitution, 42 U.S.C § 1983. This Court has jurisdiction over these federal claims under 28 U.S.C. § 1331 (federal question) and § 1343(a) (redress for deprivation of civil rights). Declaratory relief is authorized by the Declaratory Judgment Act, 28 U.S.C. §§ 2201–2202.

5. Venue is proper in this Court pursuant to 28 U.S.C. § 1391(b) because a substantial part of the events giving rise to the claim occurred or will occur in this district.

PARTIES

Jacqueline Palmer is a United States citizen and resident of Lancaster 6. in Los Angeles County, California. She began her nursing career in 2003 as a Licensed Vocational Nurse (LVN). Dr. Palmer has earned a Bachelor's degree in nursing, two Master's degrees (Nursing Leadership and Family Nurse Practitioner), with a third Master's degree (Psychiatric Nurse Practitioner) expected in 2023. She earned a Doctorate in Nursing Practice in 2020.

7. Heather Lewis is a United States citizen and resident of Indian Wells in Riverside County, California. Dr. Lewis earned a Master of Science in Nursing Education (MSN-Ed) in 2014 and a Master of Science in Family Nursing Practice (MSN-FNP) in 2016. In March 2023, Dr. Lewis became a Doctor of Nursing Practice (DNP).

24 8. Rodolfo Jaravata Hanson is a United States citizen and resident of 25 Murrieta in Riverside County, California. He received his Bachelor of Science in Nursing (BSN) in 2017, when he began working as an Intensive Care and 26 Emergency Department nurse. Dr. Hanson earned a Master of Science in Nursing, on the Family Nurse Practitioner track (MSN-FNP) in 2019. Since then, he has 28

worked as a nurse practitioner in neurosurgery and pre-anesthesia. Dr. Hanson graduated with his Doctor of Nursing Practice on May 23, 2023.

9. Defendant Rob Bonta is the Attorney General of the state of California. As Attorney General, he has primary responsibility for judicial enforcement of the state's laws, including the provision of California Business & Professions Code challenged in this lawsuit. Attorney General Bonta has authority to bring actions for violations of the Business & Professions Code before the state's regulatory boards, including the Board of Registered Nursing. The Attorney General has "direct supervision over every district attorney ... in all matters pertaining to the duties of their [] offices." Cal. Const. art. 5, § 13. Attorney General Bonta is sued in his official capacity.

10. Defendant Kristina Lawson is the President of the Medical Board of California, which is responsible for regulating and licensing the practice of medicine in California as well as investigating and enforcing violations of the Medical Practice Act, Cal. Bus. & Prof. Code § 2000, *et seq.* Ms. Lawson is sued in her official capacity.

11. Defendant Loretta Melby is the Executive Officer of the California Board of Registered Nursing, the state entity responsible for regulating and licensing the practice of nursing in California and for investigating and taking disciplinary actions against its licensees, pursuant to the Nursing Practice Act, Cal. Bus. & Prof. Code § 2700, *et seq.* Ms. Melby is sued in her official capacity.

FACTUAL ALLEGATIONS

The Challenged Law and Its Enforcement

12. Cal. Bus. & Prof. Code § 2054(a) provides, in relevant part:

Any person who uses in any sign, business card, or letterhead, or, in an advertisement, the words "doctor" or "physician," the letters or prefix "Dr.," the initials "M.D.," or any other terms or letters indicating or implying that he or she is a physician and surgeon ... without having at the time of so doing a valid, unrevoked, and unsuspended certificate as a physician and surgeon under this chapter, is guilty of a misdemeanor.

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13. The Physician and Surgeon certification referred to in section 2054(a) and issued by the Medical Board states: "The Medical Board of California certifies that [NAME][,] a graduate of [MEDICAL SCHOOL][,] possesses the qualifications, education and training prescribed by law and is hereby granted a license as a Physician and Surgeon entitled to practice medicine in the state of California." These license certifications do not include the title "Dr." or the term "doctor" anywhere.

The Case of Dr. Sarah Erny

14. In August 2019, an anonymous individual filed a complaint with the Medical Board that a nurse practitioner named Sarah Erny was using the title "Dr." with patients at her clinic and on her website. The complaint triggered an investigation by the Health Quality Investigation Unit, the investigative body of the Medical Board and part of the Department of Consumer Affairs' enforcement unit.

15. On August 25, 2022, Defendant Bonta filed an Accusation before the Board of Registered Nursing on behalf of Defendant Melby (as Complainant). The Accusation, which acknowledges that Dr. Erny holds a Doctorate in Nursing Practice, seeks to revoke or suspend Dr. Erny's Registered Nursing license and her Nurse Practitioner certificates, and to order her to pay the Nursing Board for "reasonable" costs of investigation and enforcement of the case. (Exh. 1). The Accusation is based, in part, on alleged violations of section 2054 for Dr. Erny's truthful use of "Dr." to describe herself.

16. On October 27, 2022, acting under the authority of Defendant Bonta, Dan Dow, District Attorney for San Luis Obispo County, filed a Complaint for Injunction, Civil Penalties[,] and Other Equitable Relief against Dr. Erny, alleging, in part, violation of section 2054. (Exh. 2, \P 8).

17. Dr. Erny entered into a stipulated agreement to resolve the DA's case. According to a Final Civil Judgment and Court Order According to Stipulation (Order) (Exh. 3), Dr. Erny was ordered to promptly pay \$19,750 in civil penalties.

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Among other demands, the Order also required Dr. Erny to immediately cease using the title "Dr.," even though she is a Doctor of Nursing Practice.

18. On January 4, 2023, the Medical Board issued a Citation for a violation of section 2054. The Citation ordered Dr. Erny to pay a \$2,500 fine and to "immediately cease and desist the use of the initials 'Dr.'" (Exh. 4).

Defendants' Actions Chill Plaintiffs' Speech

19. News of the actions against Dr. Erny appeared in the media, where Plaintiffs learned about them. As Doctors of Nursing Practice who have used, use, or intend to use the title "Dr." in their practice and on websites and social media, Plaintiffs fear that Defendants will take action against them similar to those taken against Dr. Erny.

20. At the family practice clinic where she serves primary care clientele, Dr. Palmer's colleagues, including physicians, have never expressed concerns that she is referred to as "Dr. Palmer, FNP." When she interacts with all new patients at the clinic, she explains that she is a nurse practitioner and *not* a physician or surgeon, as required by Cal. Bus. & Prof. Code §§ 2837.103(d) and 2837.104(d).

21. Dr. Palmer's clinician's jacket has her name embroidered with "Dr. J. Palmer, FNP-C." She has signed her name using "Dr." and qualified it with "FNP" on official clinic documents.

22. Dr. Palmer has never misrepresented to anyone, directly or indirectly, that she is a physician, nor have her patients or physician colleagues mistaken her for a physician.

23. Since learning about Defendants' actions against Dr. Erny, Dr. Palmer no longer signs her name with the title "Dr." She has hung up her clinician's jacket embroidered with "Dr. J. Palmer, FNP-C" on the front. She has asked others in the clinic not to refer to her as "Dr." and has refrained from referring to herself that way. Dr. Palmer fears that Defendants will open an enforcement action against her.

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24. A recent DNP graduate, when Heather Lewis interacts with new patients, she explains that she is a nurse practitioner and *not* a physician or surgeon, as required by Cal. Bus. & Prof. Code §§ 2837.103(d) and 2837.104(d). Dr. Lewis has never misrepresented to anyone, directly or indirectly, that she is a physician, nor have her patients or physician colleagues mistaken her for a physician. In fact, she has been recognized as a "Best In The Desert, Nurse Practitioner" two years in a row.

25. Dr. Lewis desires and intends to use the title "Dr.", qualified by her credentials "FNP-C, DNP" in a professional context, including with patients and colleagues. Specifically, Dr. Lewis had business cards and an office door name plate printed with her title, "Dr. Heather Lewis, FNP-C, DNP," after she received her doctorate. She used them for a brief time but has now stopped in order to comply with the law. She would return to using the business cards and name plate if it were legal to do so.

26. Dr. Lewis has stopped truthfully referring to herself on social media as "Dr. Heather Lewis, FNP-C, DNP" in order to comply with the law. She would return to doing so if it were legal.

27. Since learning about Defendants' actions against Dr. Erny, Dr. Lewis now fears that Defendants will open an enforcement action against her if she uses the title "Dr." as described in ¶¶ 25 and 26, above.

28. Dr. Hanson is a newly minted DNP who works in an ambulatory preanesthesia testing clinic. He is in the process of establishing his own clinic that will provide esthetic services. When he interacts with new patients, he explains that he is a nurse practitioner and *not* a physician or surgeon, as required by Cal. Bus. & Prof. Code §§ 2837.103(d) and 2837.104(d). Dr. Hanson has never misrepresented to anyone, directly or indirectly, that he is a physician, nor have his patients or physician colleagues mistaken him for a physician.

29. Dr. Hanson desires and intends to use the title "Dr.," qualified by his educational and specialty credentials, in a professional context, including with current patients and at the esthetics clinic he plans to open. Specifically, if it were legal to do so, Dr. Hanson would use the honorific title on business cards, his work scrubs, his prescription pad, and on the professional website he has been building for his planned esthetics clinic. Dr. Hanson wants to assure patients and colleagues that he has pushed himself to achieve the highest educational qualifications possible for an advanced nurse practitioner.

30. Since learning about Defendants' actions against Dr. Erny, Dr. Hanson has refrained from engaging in the speech described in ¶ 29 but would do so if it were legal. However, since learning about Defendants' actions against Dr. Erny, Dr. Hanson fears that Defendants would open an enforcement action against him if he used the title "Dr." as described in ¶ 29.

31. Plaintiffs have spent years earning their advanced degrees and qualifications and believe they should be able to speak truthfully about them in their workplaces, on their business cards, on their work garb, and on the internet and social media, so long as they clarify that they are not physicians or surgeons, as required by Cal. Bus. & Prof. Code §§ 2837.103(d) and 2837.104(d). However, in response to the news of Defendants' actions against Sarah Erny, Plaintiffs fear that Defendants will enforce section 2054 against them even if their use of the title "Dr." includes self-identification as a nurse practitioner.

CAUSE OF ACTION

Violation of Plaintiffs' First Amendment Right to Freedom of Speech (42 U.S.C. § 1983)

32. Plaintiffs reallege and incorporate all preceding paragraphs.

33. An actual and substantial controversy exists between Plaintiffs and Defendants. All Plaintiffs have the right to self-identify by using the title "Dr." and term "doctor" to truthfully describe their educational and professional credentials.

34. The First Amendment to the United States Constitution, as applied to the States through the Fourteenth Amendment, protects the truthful, non-misleading speech that Plaintiffs have engaged in and would continue to engage in absent threat of enforcement by Defendants.

35. On its face and as enforced by Defendants, Cal. Bus. & Prof. Code § 2054 prohibits Plaintiffs from engaging in lawful communication to accurately describe their qualifications and accomplishments by using the title "Dr." or the term "doctor."

36. The application of section 2054 to Plaintiffs and other professionals who truthfully use the title "Dr." or the word "doctor" burdens their rights to free speech.

37. Section 2054 is both a content-based and a speaker-based restriction on Plaintiffs' freedom of speech because it identifies certain words ("Dr." and "doctor") and restricts who is allowed to use them.

38. Section 2054 is not appropriately tailored to serve a substantial government interest, much less a compelling one.

39. By prohibiting Plaintiffs from accurately describing their qualifications and accomplishments by using the title "Dr." and term "doctor", Defendants maintain and actively enforce a set of laws, practices, policies, and procedures under color of state law that deprive Plaintiffs of their right to free speech, in violation of the First Amendment to the United States Constitution, as applied to the States through the Fourteenth Amendment and 42 U.S.C. § 1983.

40. Plaintiffs have no adequate remedy at law to compensate for the loss of this fundamental freedom and will suffer irreparable injury absent an injunction restraining Defendants' enforcement of the titling restriction found in section 2054.

41. Plaintiffs are therefore entitled to prospective declaratory and permanent injunctive relief against continued enforcement and maintenance of Defendants' unconstitutional application of section 2054.

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RELIEF SOUGHT

Wherefore, Plaintiffs respectfully request the Court enter judgment against
Defendants as follows:

4 1. A declaration that Cal. Bus. & Prof. Code § 2054, on its face and as
5 applied to Plaintiffs, violates the First and Fourteenth Amendments to the United
6 States Constitution;

2. A permanent injunction restraining Defendants and Defendants' officers, agents, affiliates, servants, successors, employees, and all other persons in active concert or participation with Defendants from enforcing Cal. Bus. & Prof. Code § 2054 against Plaintiffs and all others for their truthful and accurate self-description using the title "Dr." or term "doctor";

12 3. Judgment for Plaintiffs and against Defendants for the deprivation of13 their rights;

4. An award of Plaintiffs' costs and attorneys' fees under 42 U.S.C. § 1988; and

5. Any such further relief as the Court deems just and proper.

DATED: September 25, 2023.

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Respectfully submitted, DONNA G. MATIAS

CALEB R. TROTTER Pacific Legal Foundation

By <u>/s/ Donna G. Matias</u> DONNA G. MATIAS

Attorneys for Plaintiffs

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8		
9	BEFOR BOARD OF REGIS	
10	DEPARTMENT OF CO STATE OF CA	
11	STATE OF CA	
12	In the Matter of the Accusation Against:	Case No. 4002022007118
13	SARAH ANNE ERNY, AKA SARAH	Case 110. 4002022007110
14	ANNE COLE 471 Ocean View Ave.	ACCUSATION
15	Pismo Beach, CA 93449	ACCOMIN
16	Registered Nurse License No. 830176 Nurse Practitioner Certificate No. 22500	
17	Nurse Practitioner Furnishing Certificate No. 22500	
18	Respondent.	
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20		
21	PART	
22		inant) brings this Accusation solely in her
23	official capacity as the Executive Officer of the B	oard of Registered Nursing (Board),
24	Department of Consumer Affairs.	
25	2. On or about September 27, 2012, the	Board issued Registered Nurse License Number
26	830176 to Sarah Anne Erny, aka Sarah Anne Cole	e (Respondent). The Registered Nurse License
27	was in full force and effect at all times relevant to	the charges brought herein and will expire on
28	September 30, 2022, unless renewed.	
		1
	(SARAH ANN	E ERNY, AKA SARAH ANNE COLE) ACCUSATION

1	3. On or about October 2, 2012, the Board issued Nurse Practitioner Certificate Number
2	22500 to Respondent. The Nurse Practitioner Certificate was in full force and effect at all times
3	relevant to the charges brought herein and will expire on September 30, 2022, unless renewed.
4	4. On or about March 29, 2013, the Board issued Nurse Practitioner Furnishing
5	Certificate Number 22500 to Respondent. The Nurse Practitioner Furnishing Certificate was in
6	full force and effect at all times relevant to the charges brought herein and will expire on
7	September 30, 2022, unless renewed.
8	JURISDICTION
9	5. This Accusation is brought before the Board under the authority of the following
10	laws. All section references are to the Business and Professions Code (Code) unless otherwise
11	indicated.
12	6. Section 2750 of the Code provides, in pertinent part, that the Board may discipline
13	any licensee, including a licensee holding a temporary or an inactive license, for any reason
14	provided in Article 3 (commencing with section 2750) of the Nursing Practice Act.
15	7. Section 2764 of the Code provides, in pertinent part, that the expiration of a license
16	shall not deprive the Board of jurisdiction to proceed with a disciplinary proceeding against the
17	licensee or to render a decision imposing discipline on the license.
18	STATUTORY PROVISIONS
19	8. Section 2761 of the Code states:
20	The board may take disciplinary action against a certified or licensed nurse or deny an application for a certificate or license for any of the following:
21	(a) Unprofessional conduct, which includes, but is not limited to, the
22	following:
23 24	(1) Incompetence, or gross negligence in carrying out usual certified or licensed nursing functions.
25	•••
26	(d) Violating or attempting to violate, directly or indirectly, or assisting in or
27	abetting the violating of, or conspiring to violate any provision or term of this chapter [the Nursing Practice Act] or regulations adopted pursuant to it.
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	(SARAH ANNE ERNY, AKA SARAH ANNE COLE) ACCUSATION

9. Section 2052 of the Code states:

1 (a) Notwithstanding Section 146, any person who practices or attempts to practice, or who advertises or holds himself or herself out as practicing, any system or mode of treating the sick or afflicted in hits state, or who diagnoses, treats, operates for, or prescribes for any ailment, blemish, deformity, disease, disfigurement, disorder, injury, or other physical or mental condition of any person, without having at the time of so doing a valid, unrevoked, or unsuspended certificate as provided in this chapter or without being authorized to perform the act pursuant to a certificate obtained in accordance with some other provision of law is guilty of a public offense, punishable by a fine not exceeding tent housand dollars (\$10,000), by imprisonment in a county jail not exceeding one year, or by both the fine and either imprisonment. 8 (b) Any person who conspires with or aids or abets another to commit any act described in subdivision. 9 (c) The remedy provided in this section shall not preclude any other remedy provided by law. 10 (c) The remedy provided in this section shall not preclude any other remedy provided by law. 11 (d) Any person who uses in any sign, business card, or letterhead, or, in an advertisement, the words "doctor" or "physician, "the letters or prefix "Dr.," the initials "M.D.," or any other taw, or the the or she is a tritted to practic hereunder, or who represents or holds himself or herself out as a physician and surgeon, physician, surgeon, or practitioner under the terms of this or any other law, or that he or she is estilled to practic hereunder, or who represents or holds himself or herself out as a physician and surgeon, physician, surgeon, or practitioner under the terms of this or any other law, ore horees estilishered and surgeon physician	- 11		
 inode of treating the sick or afflicted in this state, or who diagnoses, treat, operates for, or prescribes for any animent, blemish, deformity, disease, disfigurement, disorder, injury, or other physical or mental condition of any person, without having at the time of so doing a valid, unrevoked, or unsuspended certificate as provided in this chapter or without being authorized to perform the act pursuant to a certificate obtained in accordance with some other provision of law is guilty of a public offense, purshable by a fine not exceeding ten thousand dollars (\$10,000), by imprisonment in a county jail not exceeding one year, or by both the fine and either imprisonment. (b) Any person who conspires with or aids or abets another to commit any act described in subdivision. (c) The remedy provided in this section shall not preclude any other remedy provided by law. (d) Any person who uses in any sign, business card, or letterhead, or, in an advertisement, the words "doctor" or "physician," the letters or prefix "Dr.," the initials "M.D.," or any other terms of letters indicating or implying that he or she is a physician and surgeon, physician, surgeon, or practitioner under the terms of this or any other law, without having at the time of so doing a valid, unrevoked, and unsuspended certificate as a physician and surgeon under this chapter ror any other provision of law shall be construed to proteines for holds himself or herself out as a physician and surgeon, or practitioner under the terms of this or any other law, without having at the time of so doing a valid, unrevoked, and unsuspended certificate as a physician and surgeon under this chapter ror any other provision of law shall be construed to prohibit a nurse practitioner from furnishing or ordered by a nurse practitioner in accordance with standardized procedures or protocols developed by the nurse practitioner and the supervising physician and surgeon, when the drugs or devices sector 275, or protoco	2		
 disorder, injury, or other physical or mental condition of any person, without having at the time of so doing a valid, unrevoked, or unsuspended certificate as provided in this chapter or without being authorized to perform the act pursuant to a certificate obtained in accordance with some other provision of law is guilty of a public offense, purshable by a fine not exceeding ten thousand dollars (\$10,000), by imprisonment in a county jail not exceeding one year, or by both the fine and either imprisonment. (b) Any person who conspires with or aids or abets another to commit any act described in subdivision (a) is guilty of a public offense, subject to the punishment described in that subdivision. (c) The remedy provided in this section shall not preclude any other remedy provided by law. 10. Section 2054 of the Code states, in pertinent part: (a) Any person who uses in any sign, business card, or letterhead, or, in an advertisement, the words "doctor" or "physician," the letters or prefix "Dr.," the initials "M.D.," or any other terms or letters indicating or implying that he or she is a physician and surgeon, physician and surgeon, physician and surgeon, or practitioner under the terms of this or any other law, without having at the time of so doing a valid, unrevoked, and unsuspended certificate as a physician and surgeon in the stapter, is guilty of a misdemeanor. 11. Section 2836.1 of the Code states, in pertinent part: (a) The drugs or devices are furnished or ordered by a nurse practitioner in accordance with standardized procedures or protocol skeloged by the nurse practitioner and the supervising physician and surgeon, when the drugs or devices that mails of the following apply: (a) The drugs or devices are furnished or ordered by a nurse practitioner in accordance with standardized procedures or protocol developed by the nurse practitioner and the supervising physician and surgeon,	3	mode of treating the sick or afflicted in this state, or who diagnoses, treats, operates	
 this chapter or without being authorized to perform the act pursuant to a certificate obtained in accordance with some other provision of law is guilty of a public offense, punishable by a fine not exceeding ten thousand dollars (\$10,000), by imprisonment pursuant to subdivision (h) of Section 1170 of the Penal Code, by imprisonment. (b) Any person who conspires with or aids or abets another to commit any act described in subdivision (a) is guilty of a public offense, subject to the punishment described in that subdivision. (c) The remedy provided in this section shall not preclude any other remedy provided by law. 10. Section 2054 of the Code states, in pertinent part: (a) Any person who uses in any sign, business card, or letterhead, or, in an advertisement, the words "doctor" or "physician," the letters or prefix "Dr.," the initials "MD.," or any other terms or letters indicating or implying that he she is a physician and surgeon, physician, surgeon, or practitioner under the terms of this or any other letws, without having at the time of so doing a valid, unrevoked, and unsupended certificate as a physician and surgeon under the state, in pertinent part: 11. Section 2836.1 of the Code states, in pertinent part: 12. Neither this chapter nor any other provision of law shall be construed to prohibit a nurse practitioner from furnishing or ordering drugs or devices when all of the following apply: 13. (a) The drugs or devices are furnished or ordered by a nurse practitioner in accordance with standardized procedures or protocols developed by the nurse practitioner and the supervising physician and surgeon, when the drugs or devices furnished or ordered are consistent with the practitioner? 14. (b) The nurse practitioner is functioning pursuant to standardized procedure, as defined by Section 2725, or protocol. The standardized procedure or protocol shall be developed and approved by the supervising physician and surgeon, the nurse	4	disorder, injury, or other physical or mental condition of any person, without having	
6 punishable by a fine not exceeding ten thousand dollars (\$10,000), by imprisonment in a county jail not exceeding one year, or by both the fine and either imprisonment. 8 (b) Any person who conspires with or aids or abets another to commit any act described in subdivision (a) is guilty of a public offense, subject to the punishment described in that subdivision. 9 (c) The remedy provided in this section shall not preclude any other remedy provided by law. 11 (c) The remedy provided in this section shall not preclude any other remedy provided by law. 12 10. Section 2054 of the Code states, in pertinent part: 13 (a) Any person who uses in any sign, business card, or letterhead, or, in an advertisement, the words "doctor" or "physician," the letters or prefix "Dr.," the initials "M.D.," or any other terms or letters indicating or implying that he or she is a physician and surgeon, physician, surgeon, or practitioner under the terms of this or any other law, without having at the time of so doing a valid, unrevoked, and unsuspended certificate as a physician and surgeon under this chapter, is guilty of a misdemeanor. 19 11. Section 2836.1 of the Code states, in pertinent part: 20 Neither this chapter nor any other provision of law shall be construed to prohibit a nurse practitioner under the supervising physician and surgeon devices when all of the following apply: 21 (a) The drugs or devices are furnished or ordered by a nurse practitioner in accordance with standardized procedures or protocols developed by the nurse practitioner and the supervising physician and surgeon, when the d	5	this chapter or without being authorized to perform the act pursuant to a certificate	
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devices, which drugs or devices may be furnished or ordered, under what circumstances, the extent of physician and surgeon supervision, the method of periodic review of the nurse practitioner's competence, including peer review, and review of the provisions of the standardized procedure.

(2) In addition to the requirements in paragraph (1), for Schedule II controlled substance protocols, the provision for furnishing Schedule II controlled substances shall address the diagnosis of the illness, injury, or condition for which the Schedule II controlled substance is to be furnished.

(d) The furnishing or ordering of drugs or devices by a nurse practitioner occurs under physician and surgeon supervision. Physician and surgeon supervision shall not be construed to require the physical presence of the physician, but does include (1) collaboration on the development of the standardized procedure, (2) approval of the standardized procedure, and (3) availability by telephonic contact at the time of patient examination by the nurse practitioner.

(e) For purposes of this section, no physician and surgeon shall supervise more than four nurse practitioners at one time.

(f)(1) Drugs or devices furnished or ordered by a nurse practitioner may include Schedule II through Schedule V controlled substances under the California Uniform Controlled Substances Act (Division 10 (commencing with Section 11000) of the Health and Safety Code) and shall be further limited to those drugs agreed upon by the nurse practitioner and physician and surgeon and specified in the standardized procedure.

(2) When Schedule II or III controlled substances, as defined in Sections 11055 and 11056, respectively, of the Health and Safety Code, are furnished or ordered by a nurse practitioner, the controlled substances shall be furnished or ordered in accordance with a patient-specific protocol approved by the treating or supervising physician. A copy of the section of the nurse practitioner's standardized procedure relating to controlled substances shall be provided, upon request, to any licensed pharmacist who dispenses drugs or devices, when there is uncertainty about the nurse practitioner furnishing the order.

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REGULATORY PROVISIONS

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12. California Code of Regulations, title 16, section 1442, states:

As used in Section 2761 of the code, "gross negligence" includes an extreme departure from the standard of care which, under similar circumstances, would have ordinarily been exercised by a competent registered nurse. Such an extreme departure means the repeated failure to provide nursing care as required or failure to provide care or to exercise ordinary precaution in a single situation which the nurse knew, or should have known, could have jeopardized the client's health or life.

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	13. California Code of Regulations, title 16, section 1471, states:
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2	For purposes of this article:
3 4	(a) "Standardized procedure functions" means those functions specified in Business and Professions Code Section 2725(c) and (d) which are to be performed according to "standardized procedures";
5	(b) "Organized health care system" means a health facility which is not licensed
6	pursuant to Chapter 2 (commencing with Section 1250), Division 2 of the Health and Safety Code and includes, but is not limited to, clinics, home health agencies, physicians' offices and public or community health services;
7	(c) "Standardized procedures" means policies and protocols formulated by
8	organized health care systems for the performance of standardized procedure functions.
9	
10	14. California Code of Regulations, title 16, section 1472, states:
11	An organized health care system must develop standardized procedures before permitting registered nurses to perform standardized procedure functions. A
12	registered nurse may perform standardized procedure functions only under the conditions specified in a health care system's standardized procedures; and must
13	provide the system with satisfactory evidence that the nurse meets its experience,
14	training, and/or education requirements to perform such functions.
15	15. California Code of Regulations, title 16, section 1474, states:
16 17	Following are the standardized procedure guidelines jointly promulgated by the Medical Board of California and by the Board of Registered Nursing:
18	(a) Standardized procedures shall include a written description of the method used in developing and approving them and any revision thereof.
19	(b) Each standardized procedure shall:
20 21	(1) Be in writing, dated and signed by the organized health care system personnel authorized to approve it.
21	(2) Specify which standardized procedure functions registered nurses may perform and under what circumstances.
23	(3) State any specific requirements which are to be followed by registered
24	nurses in performing particular standardized procedure functions.
25	(4) Specify any experience, training, and/or education requirements for performance of standardized procedure functions.
26	(5) Establish a method for initial and continuing evaluation of the competence of those registered nurses authorized to perform standardized procedure functions.
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28	(6) Provide for a method of maintaining a written record of those persons authorized to perform standardized procedure functions.
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1	(7) Specify the scope of supervision required for performance of standardized procedure functions, for example, immediate supervision by a physician.
2	(8) Set forth any specialized circumstances under which the registered nurse is
3	to immediately communicate with a patient's physician concerning the patient's condition.
4	(9) State the limitations on settings, if any, in which standardized procedure functions may be performed.
5	(10) Specify patient record keeping requirements.
6	(11) Provide for a method of periodic review of the standardized procedures.
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8	COST RECOVERY
9	16. Section 125.3 of the Code provides, in pertinent part, that the Board may request the
10	administrative law judge to direct a licensee found to have committed a violation or violations of
11	the licensing act to pay a sum not to exceed the reasonable costs of the investigation and
12	enforcement of the case, with failure of the licensee to comply subjecting the license to not being
13	renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be
14	included in a stipulated settlement.
15	CONTROLLED SUBSTANCES AND DANGEROUS DRUGS
16	17. Section 4021 of the Code states:
17	Controlled substances: means any substance listed in Chapter 2 (commencing
18	with Section 11053) of Division 10 of the Health and Safety Code.
19	18. Section 4022 of the Code states:
20	"Dangerous drug" or "dangerous device" means any drug or device unsafe for
21	self-use in humans or animals, and includes the following:
22	(a) Any drug that bears the legend: "Caution: federal law prohibits dispensing without prescription," "Rx only," or words of similar import.
23	(b) Any device that bears the statement: "Caution: federal law restricts this
24	device to sale by or on the order of a," "Rx only," or words of similar import, the blank to be filled in with the designation of the practitioner licensed to use or
25	order use of the device.
26	(c) Any other drug or device that by federal or state law can be lawfully dispensed only on prescription or furnished pursuant to Section 4006.
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1	19. Testosterone is a Schedule III controlled substance pursuant to Health and Safety
2	Code section 11506, subdivision (f)(30), and a dangerous drug pursuant to Business and
3	Professions Code section 4022.
4	FACTUAL ALLEGATIONS
5	20. At all times relevant herein, Respondent, a nurse practitioner, was doing business as
6	Holistic Women's Healing, a holistic medical facility located in Arroyo Grande, California,
7	where Respondent worked as a nurse practitioner.
8	21. On or about August 30, 2019, the Medical Board of California received a complaint
9	alleging that Respondent was representing to patients that she was a medical doctor, and that
10	Respondent was writing prescriptions for testosterone to patients who see her under the
11	assumption that she is a medical doctor. An investigation was initiated, which determined the
12	following:
13	22. Holistic Women's Healing was operating as a sole proprietorship business. For the
14	period in or about January 2020 through December 2021, Respondent failed to have a valid
15	business license for Holistic Women's Health.
16	23. On Respondent's Holistic Women's Healing website, Respondent made statements
17	representing to the public that she was a medical doctor, including, but not limited to, the
18	following:
19	• "My patients call me Dr. Sarah"
20	• "I practice medicine with a VERY integrative style"
21	• "Appointments are still available with Dr. Sarah"
22	24. On at least 14 occasions on Respondent's Holistic Women's Healing website,
23	Respondent referred to herself as "Dr. Sarah Erny" in reference to authoring various blog articles.
24	Respondent's Holistic Women's Healing website also allowed individuals to subscribe to receive
25	"Dr. Sarah's Newsletter."
26	25. On another website titled "Dr. Sarah's Wellness Center" Respondent offered courses
27	to the public in "Essential Oils for Emotional Health" and "Lab Review for Thyroid Health."
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26. Respondent holds a doctor of nursing practice (DNP) educational degree only. Respondent is not licensed as a medical doctor by the Medical Board of California.

27. Respondent was operating Holistic Women's Healing under a collaboration and
supervision arrangement, including Standardized Procedures and Protocols, with Dr. A.M., an
obstetrician/gynecologist (OB/GYN) physician.

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28. The investigation revealed that for the period from late 2018 through the first half of 6 2020, Respondent would see approximately 24-30 patient per week, with approximately 70% of 7 her patients receiving prescriptions for controlled substances. During this time, Respondent 8 9 wrote more than 1,600 prescriptions for Schedule III controlled substances, the majority of which 10 were for testosterone (an anabolic steroid), for approximately 277 patients, including male patients being treated for hypogonadism or profound testosterone deficiency, as well as female 11 patients being treated for peri and post-menopausal issues. The majority of these prescriptions 12 were for micronized testosterone powder, which would require compounding and assay for 13 14 appropriate usage and dosage, while the others were for testosterone oil, which would need to be administered via injection. 15

29. A review of Respondent's controlled substance prescribing patterns revealed that
Respondent was writing an excessive amount of testosterone, which was consistent with
overprescribing.

30. Patients receiving prescriptions for testosterone are generally being treated for
 complex medical issues that require careful laboratory monitoring and repeat physical
 examinations for proper diagnosis and treatment, and are usually seen under the purview of
 physicians specializing in endocrinology or urology.

31. Respondent's facility consisted of an office environment without proper medical
equipment, which would make physical examinations, assessments and treatment of patients
difficult.

32. The investigation also determined that, during this time period, no physician was
present at the facility. Dr. A.M.'s supervision of Respondent only consisted of a weekend visit
from out-of-state every 2-3 months to review approximately 20% of Respondent's charts. There

1	was no contemporaneous sharing of medical records, and little to no oversight or monitoring of
2	Respondent's prescribing of controlled substances to patients.
3	FIRST CAUSE FOR DISCIPLINE
4	(Gross Negligence)
5	33. Respondent is subject to disciplinary action under Code section 2761, subdivision
6	(a)(1), in conjunction with California Code of Regulations, title 16, section 1442, on the grounds
7	of unprofessional conduct, in that Respondent committed acts constituting gross negligence.
8	Complainant refers to, and by this reference incorporates, the allegations set forth above in
9	paragraphs 20-32, as though set forth in full herein.
10	SECOND CAUSE FOR DISCIPLINE
11	(Representation of Being a Medical Doctor without Licensure)
12	34. Respondent is subject to disciplinary action under Code section 2761, subdivision (a),
13	on the grounds of unprofessional conduct for violating Code sections 2052, subdivision (a), and
14	2054, in that Respondent stated, represented, indicated and/or implied that she was a doctor on
15	her website(s), when in fact Respondent is not validly licensed as medical doctor by the Medical
16	Board of California. Complainant refers to, and by this reference incorporates, the allegations set
17	forth above in paragraphs 20-32, as though set forth in full herein.
18	THIRD CAUSE FOR DISCIPLINE
19	(Unprofessional Conduct)
20	35. Respondent is subject to disciplinary action under Code section 2761, subdivision (a),
21	in that Respondent committed acts constituting unprofessional conduct. Complainant refers to,
22	and by this reference incorporates, the allegations set forth above in paragraphs 20-32, as though
23	set forth in full herein.
24	PRAYER
25	WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,
26	and that following the hearing, the Board of Registered Nursing issue a decision:
27	1. Revoking or suspending Registered Nurse License Number 830176, issued to Sarah
28	Anne Erny, aka Sarah Anne Cole;
	9
	(SARAH ANNE ERNY, AKA SARAH ANNE COLE) ACCUSATION

1	2. Revoking or suspending Nurse Practitioner Certificate Number 22500, issued to
2	Sarah Anne Erny, aka Sarah Anne Cole;
3	3. Revoking or suspending Nurse Practitioner Furnishing Certificate Number 22500,
4	issued to Sarah Anne Erny, aka Sarah Anne Cole;
5	4. Ordering Sarah Anne Erny to pay the Board of Registered Nursing the reasonable
6	costs of the investigation and enforcement of this case, pursuant to Business and Professions
7	Code section 125.3; and,
8	5. Taking such other and further action as deemed necessary and proper.
9	
10	
11	DATED: August 25, 2022 Alarren Johnsen
12	for LORETTA MELBY, R.N., M.S.N. Executive Officer
13	Board of Registered Nursing Department of Consumer Affairs
14	State of California Complainant
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	(SARAH ANNE ERNY, AKA SARAH ANNE COLE) ACCUSATION

Case 5:	23-cv-01047-JGB-SP Document 36-2 Filed 0	9/25/23 Page 1 of 8 Page ID #:303	
		ELECTRONICALLY FILED	
1	DAN DOW	10/27/2022 12:47 PM	
2	District Attorney, County of San Luis Obispo	SAN LUIS OBISED SURERIOR COURT	
3	KENNETH J. JORGENSEN (SBN: 220887) Deputy District Attorney	D. Rincon, Deputy Clerk	
4	1035 Palm Street, Room 450 San Luis Obispo, CA 93408		
5	Telephone (805) 781-5800		
6	Attorneys for Plaintiff		
7			
8	SUPERIOR COURT OF THE	STATE OF CALIFORNIA	
9	COUNTY OF SAN	LUIS OBISPO	
10	THE PEOPLE OF THE STATE OF	COURT NO. 22CV-0589	
11	CALIFORNIA,	COMPLAINT FOR INJUNCTION,	
12	Plaintiff,	CIVIL PENALTIES AND OTHER EQUITABLE RELIEF	
13	v.		
14	SARAH ANNE ERNY,	(Bus. & Prof. Code, §§ 2054, 17200 <i>et</i>	
15	Defendant.	seq., 17500 et seq., and 17900 et seq;) Exempt from fees per Gov. Code, § 6103	
16			
17			
18	Plaintiff, the People of the State of Cali	fornia, by and through Dan Dow, District	
19	Attorney for the County of San Luis Obispo, State	e of California, is informed and believes and	
20	based thereon alleges:		
21	1. The People seek to enjoin Defendant, a	a registered nurse practitioner, from referring	
22	to herself as "Dr. Sarah Erny" to the public, whi	ch is prohibited under California law. Only	
23	physicians, medical doctors, and a few other med	lical providers are permitted to use the title	
24	"doctor" under California's Medical Practices Act	so as to protect the public.	
25	VENUE AND JUE	RISDICTION	
26	2. Dan Dow, District Attorney for	the County of San Luis Obispo, State of	
27	California, brings this action in the public interest in the name of the People of the State of		
28			
	-1-		
	COMPLAINT FOR INJUNCTION, CIVIL PENA	LTIES AND OTHER EQUITABLE RELIEF	

1	California pursuant to sections 2054, 17200 et seq., 17500, et. seq., and 17900 et seq. of the		
2	Business and	Professions Code.	
3	3.	This Court has jurisdiction according to Article 6, section 10, of the California	
4	Constitution.		
5	4.	Venue is proper in this county under Code of Civil Procedure section 393, in that	
6	the violations	alleged in this Complaint occurred in the County of San Luis Obispo.	
7		DEFENDANT	
8	5.	Defendant SARAH ANNE ERNY is, at all times mentioned, doing business in	
9	San Luis Obis	spo County, California.	
10	4.	At all times mentioned, Defendant SARAH ANNE ERNY ("Defendant") is a	
11	California Nu	rrse Practitioner, license number 22500.	
12	5.	As a licensed registered nurse within California, she is regulated by Chapter 6,	
13	"Nursing Prac	ctice Act," commencing at Business and Professions Code section 2700.	
14	6.	At no time was Defendant a physician, medical doctor, surgeon, or other qualified	
15	medical prov	ider as regulated under Chapter 5, "Medical Practices Act," section 2054 of the	
16	Business Prof	fessions Code entitled to refer to herself to the public as "Dr. Erny."	
17		STATUTORY AND REGULATORY BACKGROUND	
18	7.	The Medical Board of California is a consumer protection agency whose highest	
19	and paramour	nt priority is the protection of the public. (Business & Professions Code § 2001.1)	
20	8.	One mechanism used to protect the public by the Medical Board is to significantly	
21	limit those me	edical providers that are permitted to call themselves "doctor" or "physician." Under	
22	California's N	Medical Practices Act, the words "doctor" or the prefix "Dr.," "or any other terms	
23	or letters in	dicating or implying that he or she is a physician and surgeonwithout	
24	havingcerti	ificate as a physician and surgeonis guilty of a misdemeanor." (Business &	
25	Professions C	Code § 2054.) This statute was enacted to ensure that "every person engaged in	
26	professional a	activities [would] properly represent himself [or herself] in his [or her] true capacity	
27			
28			
		-2-	
	СОМ	PLAINT FOR INJUNCTION, CIVIL PENALTIES AND OTHER EQUITABLE RELIEF	

by an appropriate title." (Lawton v. Board of Medical Examiners (1956) 143 Cal.App.2d 256,
 261.)

9. In addition to criminal liability, California's Medical Practices Act also provides
that a medical provider's improper identification as a "doctor" is unprofessional conduct. "Unless
a person authorized under this chapter ['Medicine'] to use the title 'doctor' or the letters or prefix
'Dr.' holds a physician's and surgeon's certificate, the use of such title, letters, or prefix without
further indicating the type of certificate held, constitutes unprofessional conduct." (Business &
Professions Code § 2278.)

9 10. Like the Medical Board of California, the Board of Registered Nursing's highest
10 and paramount priority the is protection of the public. (Business and Professions Code § 2708.1.)
11 11. A Registered Nurse ("RN") in California may use the letters 'R.N.' after their
12 name." (Business and Professions Code § 2732.)

12. A Nurse Practitioner ("NP") is a Registered Nurse but possesses additional
preparation and skills than a Registered Nurse. (California Code of Regulations, title 16, § 1480.)
A Nurse Practitioner functions within the scope of practice as specified in the Nursing Practice
Act and as applied to all Registered Nurses. (California Code of Regulations, title 16, § 1485.)

17 13. Registered nurses who have been certified as Nurse Practitioners by the California
Board of Registered Nursing may use the titles "Advanced Practice Registered Nurse" and
19 "Certified Nurse Practitioner" and place the letters "APRN-CNP," "R.N., N.P.," or in
20 combination with other letters or words identifying categories of specialization, including but not
21 limited to the following: adult nurse practitioner, pediatric nurse practitioner, obstetrical22 gynecological nurse practitioner, and family nurse practitioner. (California Code of Regulations,
23 title 16, § 1481.)

24

27

28

GENERAL ALLEGATIONS

25 14. Defendant contends that she earned a Doctor of Nursing Practice from Vanderbilt
26 University.

15. Defendant contends that after earning her doctorate as a Nurse Practitioner, her

COMPLAINT FOR INJUNCTION, CIVIL PENALTIES AND OTHER EQUITABLE RELIEF

1 patients "were so proud of her they started calling me 'Dr. Sarah'." Defendant also contends that 2 her supervising physician told Defendant that she needed to "own my degree" and had his staff 3 call her "Dr. Sarah" in the office and with patients.

4

16. In approximately 2018, Defendant opened and began operating a business called 5 "Holistic Women's Healing," wherein Defendant provided medical services and products to 6 patients. The business included an online digital presence advertising Defendant's medical 7 services and products at <u>www.holisticwomenshealing.com</u>. Additionally, the business had a 8 physical office in Arroyo Grande, with street and door signage as "Holistic Women's Healing," 9 wherein Defendant performed medical services for patients and sold medical products.

10 17. Defendant has continuously maintained, operated, and controlled various online 11 digital presences on social media accounts wherein she described herself as "Dr. Sarah" and "Dr. 12 Sarah Erny" in a prominent manner. Her business offered medical services and medical products.

- 13 18. Defendant's supervising and collaborating physician beginning in October 2018 14 was Dr. Anika Moore, an obstetrician-gynecologist. During the approximate three years of 15 supervision by Dr. Moore, Dr. Moore's OBGYN medical practice was located outside San Luis 16 Obispo County, primarily in Santa Maria, California, and outside the State of California.
- 17

18

19. Defendant contends Dr. Moore would travel from out of state every two to three months for a weekend to review approximately 20% of Defendant's patient files.

19 20. From October 2018 until March 2022, Defendant regularly saw eight to ten 20 patients daily on Monday, Wednesday, and Friday at her office in Arroyo Grande. Upon 21 information and belief, it is alleged that most of Defendant's patients were unaware of the 22 supervisory and collaborative arrangement between Defendant and Dr. Moore.

23

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25

26

21. In addition to medical services and products, Defendant prescribed medication to her patients. The Controlled Substance Utilization Review and Evaluation System ("CURES") stores Schedule II, III, IV, and V controlled substance prescription information in California. Defendant's CURES entries from late 2018 to mid-2020 show she wrote more than 1600

1	prescriptions for Schedule 2-4 drugs, with a majority being schedule 3 drugs for over 250
2	patients.
3	22. Defendant and Dr. Moore terminated their collaborative/supervisory business
4	relationship on March 7, 2022.
5	I.
6	FIRST CAUSE OF ACTION
7	BUSINESS & PROFESSIONS CODE SECTION 17910
8	23. Plaintiff realleges and incorporates herein by reference paragraphs 1 through 23,
9	inclusive, as though fully set forth here.
10	24. Business and Professions Code section 17900 provides that "the filing a fictitious
11	business name certificate is designed to make available to the public the identities of persons
12	doing business under the fictitious name." "The purposeis to protect those dealing with
13	individuals or partnerships doing business under fictitious names." (Business and Professions
14	Code section 17900, subpart (a)(1).)
15	25. Section 17910 mandates that every person in California who regularly transacts
16	business under a fictitious business name shall file a fictitious business name statement.
17	26. Here, Defendant had a physical sign on the street and the entrance door of her
18	office in Arroyo Grande entitled, "Holistic Women's Healing." Likewise, Defendant operated a
19	website domain of <u>www.holisticwomenshealing.com</u> wherein Defendant promoted the sale of
20	her medical services and drug supplements. Medical services prices listed online ranged from
21	\$130 to \$350.
22	27. Defendant failed to obtain and file a fictitious business certificate for her business
23	"Holistic Women's Healing" from January 2020 through December 2021, violating section
24	17910 of the Business & Professions Code.
25	//
26	//
27	//
28	
	-5-
	COMPLAINT FOR INJUNCTION, CIVIL PENALTIES AND OTHER EQUITABLE RELIEF

II. 2 SECOND CAUSE OF ACTION 3 BUSINESS & PROFESSIONS CODE SECTIONS 2054, 2278, & CODE OF 4 REGULATIONS SECTION 1481 (Title 16) 5 28. Plaintiff realleges and incorporates herein by reference paragraphs 1 through 6 as though fully set forth here. 7 29. Defendant SARAH ANNE ERNY violated Business and Professions C 8 sections 2054 and 2278 and California Code of Regulations, Title 16, section 1481, by hold	
 BUSINESS & PROFESSIONS CODE SECTIONS 2054, 2278, & CODE OF REGULATIONS SECTION 1481 (Title 16) 28. Plaintiff realleges and incorporates herein by reference paragraphs 1 through as though fully set forth here. Defendant SARAH ANNE ERNY violated Business and Professions C sections 2054 and 2278 and California Code of Regulations, Title 16, section 1481, by hold 	
 4 REGULATIONS SECTION 1481 (Title 16) 5 28. Plaintiff realleges and incorporates herein by reference paragraphs 1 through as though fully set forth here. 7 29. Defendant SARAH ANNE ERNY violated Business and Professions C sections 2054 and 2278 and California Code of Regulations, Title 16, section 1481, by hold 	
 28. Plaintiff realleges and incorporates herein by reference paragraphs 1 through as though fully set forth here. 29. Defendant SARAH ANNE ERNY violated Business and Professions C sections 2054 and 2278 and California Code of Regulations, Title 16, section 1481, by hold 	
 as though fully set forth here. Defendant SARAH ANNE ERNY violated Business and Professions C sections 2054 and 2278 and California Code of Regulations, Title 16, section 1481, by hold 	
 7 29. Defendant SARAH ANNE ERNY violated Business and Professions C 8 sections 2054 and 2278 and California Code of Regulations, Title 16, section 1481, by hold 	27,
8 sections 2054 and 2278 and California Code of Regulations, Title 16, section 1481, by hold	
	ode
	ing
9 herself out to the public and to patients as "Dr. Sarah Erny" while performing medical serv	ces
10 and selling medical products as a Nurse Practitioner.	
11 III.	
12 THIRD CAUSE OF ACTION	
13BUSINESS & PROFESSIONS CODE SECTIONS 17200 et seq.	
14 Unfair Business Practice	
15 30. Plaintiff realleges and incorporates herein by reference paragraphs 1 through	29,
16 inclusive, as though fully set forth here.	
17 31. Defendant has engaged in unlawful, unfair, and fraudulent acts, omissions,	and
18 practices that constitute unfair competition within Business and Professions Code Sect	ons
19 17200 through 17208, as alleged above and in the First and Second Causes of Act	ion.
20 Accordingly, unless enjoined by order of the Court, Defendants may or will continue in	the
21 course of conduct as alleged in this Complaint.	
22 32. In addition to the acts, omissions, and practices described the in First and Sec	ond
23 Causes of action, Defendant also described herself as "Dr. Sarah Erny" with third-party di	ital
24 healthcare platform companies such as "Healthgrades" and "Sharecare" located	at
25 www.healthgrades.com and www.sharecare.com. These online digital platforms are third-p	arty
26 owned and controlled businesses that seek to serve as a centralized digital hub for the public	and
27 healthcare providers. However, the companies permit health care providers to input information	tion
28	
-6-	

COMPLAINT FOR INJUNCTION, CIVIL PENALTIES AND OTHER EQUITABLE RELIEF

about their practices to the public. Defendant described herself as "Dr. Sarah Erny" within these 1 2 third-party digital platforms. In so doing, Defendant violated California laws as alleged in the 3 Second Cause of action. Furthermore, Defendant also unfairly elevated her position among other 4 registered Nurse Practitioners within these digital platforms who had correctly identified 5 themselves as "N.P." for Nurse Practitioner. 33. Further, commercial digital search engines such as Google can populate search 6 7 results to capture Defendant's title as "Dr. Sarah Erny." As a result, the public is misled to 8 believe that Defendant is a medical doctor. 9 https://www.holisticwomenshealing.com > ... Dr. Sarah Erny - Holistic Women's Healing 10 I'm Dr. Sarah Erny. ... Practitioner who is passionate about helping women find the healing they need in life through holistic practices and emotional work. 11 https://www.holisticwomenshealing.com > about 34. Based on the above, the People request injunctive relief against Defendants under 12 Business and Professions Code Section 17203 and civil penalties under Business and 13 Professions Code Section 17206, as described in the People's prayer for relief. 14 IV. 15 FOURTH CAUSE OF ACTION 16 **BUSINESS & PROFESSIONS CODE SECTIONS 17500 et seq.** 17 **False Advertising Law** 18 35. Plaintiff realleges and incorporates herein by reference paragraphs 1 through 34, 19 inclusive, as though fully set forth here. 20 36. According to False Advertising Law, beginning at section 17500 of the Business 21 and Professions Code, it is unlawful for a business to advertise in a manner known, or which by 22 the exercise of reasonable care should be understood, to be untrue or misleading." 23 37. Defendant, as a nursing medical professional with a doctorate in nurse 24 practitioner, owes a duty to accurately promote her credentials while performing and advertising 25 her professional medical services to the public. Both the Medical Board of California and the 26 Registered Nursing Board's paramount priority is to protect the public. Elevating her doctorate 27 by encouraging patients to call her "Dr. Sarah" improperly shifts the burden of understanding 28 -7-COMPLAINT FOR INJUNCTION, CIVIL PENALTIES AND OTHER EQUITABLE RELIEF

1	the scope of services a registered nurse can perform. Even more so with the statement, "I'm
2	Doctor Sarah, a nurse practitioner," when California law prescribes who is permitted to say
3	"I'm a doctor" to a patient or the public. ¹
4	38. Based on the above, the People request injunctive relief against Defendants under
5	Business and Professions Code Section 17535 and civil penalties under Business and
6	Professions Code Section 17536, as described in the People's prayer for relief.
7	<u>PRAYER</u>
8	WHEREFORE, the plaintiff prays for judgment as follows:
9	1. Permanently enjoin Defendant from violating Business and Professions Code
0	Section 2054 of the Business and Professions Code;
1	2. Assess a civil penalty against Defendant for each violation of Business and
2	Professions Code Sections 17206 and 17536, according to proof;
3	3. Award the People their costs of suit, including costs of the investigation; and
4	4. Grant such other relief as the Court deems just and equitable.
5	Dated: October 26, 2022 Respectfully submitted,
6	DAN DOW, District Attorney
7	County of San Luis Obispo, State of California
8	
9	By Kenneth Jorgensen
0	Deputy District Attorney
1	
2	
3	
4	
5	
.6 .7 .8	¹ Nationwide studies indicate the uncertainty of medical titles. See the American Medical Association's "Truth in Advertising" <u>https://www.ama-assn.org/system/files/2020-10/truth-in-advertising-campaign-booklet.pdf</u> . Patients are unsure who is—and who is not—a physician. A survey found that 39% of the public believe a Doctor of Nursing Practice was a medical doctor. It also found that 19% of the public believed a Nurse Practitioner was a medical doctor. -8-
	COMPLAINT FOR INJUNCTION, CIVIL PENALTIES AND OTHER EQUITABLE RELIEF

Case 5:	23-cv-01047-JGB-SP Document 36-3 Fileo 10/27/2022 12:47 PM	1 09/25/23 Page 1 of 4 Page ID #:311 ELECTRONICALLY FILED: 11/4/2022 San Luis Obispo Superior Court By: Rincon, Dolores		
1	DAN DOW			
2	District Attorney, County of San Luis Obispo KENNETH J. JORGENSEN (SBN: 220887)			
3	Deputy District Attorney 1035 Palm Street, Room 450			
4	San Luis Obispo, CA 93408 Telephone (805) 781-5800			
5	e-mail: kjorgensen@co.slo.ca.us			
6	Attorneys for Plaintiff			
7				
8	SUPERIOR COURT OF TH	E STATE OF CALIFORNIA		
9	COUNTY OF SA			
10	THE PEOPLE OF THE STATE OF	COURT NO. 22CV-0589		
11	CALIFORNIA,			
12		FINAL CIVIL JUDGMENT AND ORDER ACCORDING TO		
13	Plaintiff,	STIPULATION		
14	V.			
15	SARAH ANNE ERNY, an individual			
16				
17	Defendant.			
18				
19		ifornia, appearing through its attorneys, DAN		
20	DOW, District Attorney for San Luis Obispo Co			
21	Attorney, and Defendant SARAH ANNE ERNY			
22	Balestra, have stipulated to the entry of this Final Civil Judgment According To Stipulation			
23	("Final Judgment"). This Court, having consider			
24		DGED AND DECREED that Plaintiff have		
25	Judgment against Defendant as follows:			
26				
27	//			
28				
	-1- FINAL CIVIL JUDGMENT AND ORDER PURSUANT TO STIPULATION			

1	JURISDICTION AND VENUE	
2	1. This action is brought under the laws of the State of California, and this Court has	
3	jurisdiction over the subject matter hereof and the parties hereto.	
4	APPLICABILITY	
5	2. All provisions of this Judgment apply to Defendant SARAH ANNE ERNY and	
6	her employees, agents, successors, and assigns, to the extent permitted by law, with actual or	
7	constructive knowledge of the terms of the Final Judgment (collectively, "Enjoined Persons").	
8	INJUNCTION	
9	3. Defendant shall be and is now permanently enjoined and restrained, according to	
10	Business and Professions Code sections 2054 and 2278, as well as 17200, 17204, and 17235	
11	from doing, directly or indirectly, by any manner or means whatsoever, any of the following	
12	within the State of California:	
13	a. From referring to herself as a doctor, or using the letters or prefix "Dr.," the	
14	initials "M.D." or any other term or letters indicating or implying that she is a physician	
15	or surgeon in the context of advertising or providing medical treatment to the public in	
16	violation of Business and Professions Code sections 2054 or 2278.	
17	COMPLIANCE	
18	4. Defendant shall be ordered and mandated, according to sections 17203, 17204,	
19	and 17535, for five years from the date of entry of this Judgment, to do the following:	
20	a. Conduct electronic searches of "Sarah Erny" to determine if any third-	
21	party medical provider digital platform is advertising or listing Defendant	
22	as "Doctor" or the by the prefix "Dr." and to make diligent efforts to	
23	remove these references. Such searches shall occur monthly the first year	
24	and at least twice a year after that.	
25	b. Promptly prohibit any supervising physician or staff from referring to	
26	Defendant as "doctor" in all settings of providing medical services to the	
27	public.	
28		
	-2-	
	FINAL CIVIL JUDGMENT AND ORDER PURSUANT TO STIPULATION	

1	c. Promptly correct any patient from referring to Defendant as "doctor"		
2	when performing medical services or selling medical products by advising		
3	the patient that Defendant is not a medical doctor but is a registered nurse		
4	or nurse practitioner.		
5	MONETARY RELIEF		
6	5. Defendant shall, according to the schedule set forth below, pay Plaintiff the total		
7	of \$19,750.00 as civil penalties to the San Luis Obispo County Treasury via District Attorney		
8	under Business and Professions Code sections 17206 and 17536, as follows:		
9	i. \$16,000.00 shall be allocated to civil penalties and placed in the		
10	Consumer Protection Trust Fund account for the San Luis Obispo County		
11	District Attorney's Office;		
12	ii. \$3,750.00 shall be allocated to investigative costs to the San Luis Obispo		
13	County District Attorney's Office.		
14	6. Payment of the \$19,750 shall be made promptly, but \$15,000 paid no later than		
15	30 days upon entry of the Final Judgment ("Judgment Filing Date"), with the remainder paid no		
16	later than 90 days. Upon payment of the entire sum of \$19,750.00, all monetary fines, fees and		
17	damages sought in this action are deemed satisfied in full.		
18	7. The payment required by this Judgment shall be made payable to: San Luis		
19	Obispo County Treasury's Office. The check shall be delivered to KENNETH J. JORGENSEN,		
20	Deputy District Attorney, Consumer and Environmental Protection Unit, San Luis Obispo		
21	County District Attorney's Office, 1035 Palm Street, Room 450, San Luis Obispo, California,		
22	93408.		
23	NOTICES		
24	8. All notices, reports, and correspondence required by or in conjunction with this		
25	Final Judgment shall be in writing and sent by U.S. Mail and e-mail to:		
26	IF TO PLAINTIFF: San Luis Obispo County District Attorney		
27	Consumer and Environmental Protection Unit Attention: KENNETH J. JORGENSEN, DDA		
28	1035 Palm Street, Room 450 San Luis Obispo, CA 93408		
	-3-		
	FINAL CIVIL JUDGMENT AND ORDER PURSUANT TO STIPULATION		

1	Email: kjorgensen@co.slo.ca.us		
2			
3	IF TO DEFENDANT:Melanie L. Balestra, NP, ESQLaw Offices of Melanie L. Balestra		
4	12 Claret Rancho Mirage, CA 92270		
5	balestrahealthlaw@gmail.com		
6 7	RETENTION OF JURISDICTION		
7 0	9. Jurisdiction shall be retained by the Court to enable any party to this Final		
8 9	Judgment to apply to the Court at any time for such further orders, directions, modifications, or		
0	terminations as may be necessary or appropriate for the construction, carry out, modification, or		
1	termination of any of the injunctive provisions of this Final Judgment, and the enforcement of		
2	compliance herewith; or for the punishment of violations hereunder.		
3	EFFECT OF FINAL JUDGMENT		
4	10. Nothing in this Final Judgment shall be construed as limiting, altering, or		
5	otherwise affecting the rights, procedures, and protections afforded to Defendant under		
6	California Business and Professions Code, nor shall a minor violation that is cured be considered		
7	a violation of this Final Judgment.		
8	INTEGRATION		
9	11. This Final Judgment constitutes the entire agreement between the Parties hereto		
0	and may not be amended or supplemented except as provided herein.		
1	MODIFICATION		
2	12. This Final Judgment may be modified upon written consent by all Parties and the		
3	approval of the Court.		
4	13. The clerk is ordered to enter this Judgment immediately, and to provide notice to		
5	the Parties through counsel.		
.6	IT IS SO ORDERED.		
27	DATED: November 4, 2022 By JUDGE OF THE SUPERIOR COURT		
28	JUDGE OF THE SUPERIOR COURT		
	-4-		
	FINAL CIVIL JUDGMENT AND ORDER PURSUANT TO STIPULATION		

Case 5:23-cv-01047-JGB-SP Document 36-4 Filed 09/25/23 Page 1 of 2 Page ID #:315



OF CALIFORNIA

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Gavin Newsom, Governor, State of California | Business, Consumer Services and Housing Agency | Department of Consumer Affairs

CITATION ORDER

January 4, 2023

Sarah Cole Erny 401 Ocean Vlew Ave Pismo Beach, CA 93449

Citation Order No: Citation against: License number: Violation:

800-2019-059187 Sarah Cole Erny Unlicensed in California Section 2054 of the Business and Professions Code

An investigation or inquiry has been conducted by the Medical Board of California. As a result, Sharlene Smith issues this citation in her capacity as board official, designated by the Executive Director of the Medical Board of California (hereinafter referred to as the "Board").

Citation

An administrative citation is hereby issued to you in accordance with Business and Professions Code Section 148 for violation of section 2054 of the Business and Professions Code.

Cause for Citation

You misrepresented yourself as a physician and surgeon licensed to practice medicine in California by using the prefix "Dr." without having a valid, unrevoked, and unsuspended certificate as a physician and surgeon.

Order of Abatement

The Board is ordering you to immediately cease and desist the use of the initials "Dr."

Sarah Cole Erny January 4, 2023 Page Two

<u>Fine</u>

WITHIN THIRTY (30) DAYS OF RECEIPT OF THIS CITATION, YOU ARE REQUIRED TO PAY AN ADMINISTRATIVE FINE IN THE AMOUNT OF \$2,500.00 AS PROVIDED BY TITLE 16 OF THE CALIFORNIA CODE OF REGULATIONS SECTIONS 1364.10 AND 1364.11 FOR VIOLATION OF SECTION 2054 OF THE BUSINESS AND PROFESSIONS CODE.

Payment of the administrative fine should be sent, in the form of check or money order, made payable to the Medical Board of California, to the following address: Medical Board of California, Citation and Fine Program, Attn: Marco Armas, 2005 Evergreen St., Suite 1200, Sacramento, CA 95815.

Pursuant to Title 16, California Code of Regulations Section 1364.14, an individual who has been cited, may appeal within ten (10) days after service or receipt of the Citation Order. The Board must be notified in writing of an appeal and request for an informal conference or administrative hearing. If you appeal this citation, the days given for compliance will be held in abeyance only for the violation(s) you contest. If you fail to notify the Board within the allotted time that you intend to appeal the citation, it shall be deemed a final order and shall not be subject to further administrative review.

Any questions or concerns should be directed to Marco Armas, Analyst, at (916) 263-2482.

Sharlene Smith, Staff Services Manager II Medical Board of California

and stip

Attachments: Sections 148 and 2054 of the Business and Professions Code Sections 1364.10 - 1364.15, Title 16, California Code of Regulations Appeal Process and Information Sheet Notice of Appeal Copy of Declaration of Service by United States Certified Mail